

Welcome to Lumen

The Platform for Amazing ThingsSM



Every company is adapting and adjusting to compete in the realities of this digital world. But there is one company that was actually born of this world and created to help other companies thrive in it. Lumen has made it our purpose to empower human progress through technology by re-imagining how applications are delivered. And with our all-in-one platform, we have the foundational architecture capable of enabling the amazing experiences promised in the 4th Industrial Revolution.

Next-gen apps need next-gen architecture

Harnessing the full potential of emerging technologies will require a revolutionary type of application architecture that moves data and workloads closer to digital interactions, enabling faster data processing and more efficient real-time applications.



Adaptive Networking

Scalable, high-performance solutions and global cloud connections that can turn up bandwidth 318% on demand to drive agility and extend your reach.¹



Edge Computing

Distributed compute solutions prioritizing data-intensive workloads where they're processed using 60+ edge market nodes designed for <5ms latency.



Connected Security

Real-time threat intelligence and proactive app and data defense that can reduce mean-time-to-detect and resolve for DDoS attacks by 75%.²



Collaboration

Companies that consolidated UC&C apps with Lumen saw an average 29% improvement in employee productivity.³

¹IDC, CenturyLink Adaptive Networking Solutions Enable Enterprise Customers to Optimize Network Costs and Performance, March 2020.

²Forrester, The Total Economic Impact Study of CenturyLink DDoS Mitigation Service, April 2020

³Nemertes, Employee, Customer Experience Transformations Deliver Measurable Value, Q3 2020.



TOTEM POLE TECHNOLOGY

LUMEN[®]
TECHNOLOGIES

Lumen Breadth of Services

Developing the right strategy for business success requires the right partner — one that you can trust and makes business easy. As your advisor and guide who can help you chart the way forward in this new digital world, Lumen enables you to remain focused on what matters to you most: your core business.

Lumen delivers a flexible, fully integrated portfolio of network and IT services that spans infrastructure, applications, services and geographies. Our offerings include a range of managed services designed for easy installation, maintenance, monitoring and management of our services to simplify the path to deployment and use.

Adaptive Networking



Hybrid Networking

- Dedicated Internet
- Ethernet
- MPLS/IP VPN
- Private Line
- SD-WAN
- Wavelength
- Fiber+ Internet

Business Bundles

- Business Internet
- Business Wi-Fi
- Fiber+ Internet

Edge Cloud & IT Agility



Cloud Services

- Edge Bare Metal
- Edge Virtual Machines
- Edge Gateway
- Edge Private Cloud
- Edge Orchestrator
- Cloud Application Manager
- Cloud Connect
- Dynamic Connections
- Data Centers
- Network Storage

Edge Application Delivery

- Content Delivery Network
- Application Delivery Services
- Mesh Delivery
- CDN Load Balancer
- CDN Object Storage
- Media Transformation
- Vyvx® Video Service
- Managed Hosting
- Data Centers
- Dynamic Connections

Integrated Solutions with Cloud Applications

- Big Data as a Service
- Smart Solutions
- Solutions for SAP
- Resiliency Services
- Center of Excellence

Connected Security



Network and Application Protection

- Secure Access Service Edge
- DDoS Mitigation Services
- Application Protection
- Perimeter Security
- Managed Zero Trust Network Access

Threat Intelligence, Detection and Response

- Managed Detection and Response
- Incident Response
- Rapid Threat Intelligence
- SOCaaS
- Managed SIEM
- Vulnerability Assessment

Security Consulting

- Advisory Services
- Workshops and Planning
- Compliance and Framework Assessments
- Vulnerability management
- Security Assessment

Voice and Unified Communications



VoIP

- Voice Complete
- Hosted VoIP
- SIP Trunking

Unified

Communications

- Lumen Solutions for Webex
- Lumen Solutions for Microsoft
- Lumen Solutions for Zoom

Traditional Voice

Contact Center

Managed Services & IT Consulting



Network and Communications Practice

Edge and Applications Practice

Smart Solutions Practice

